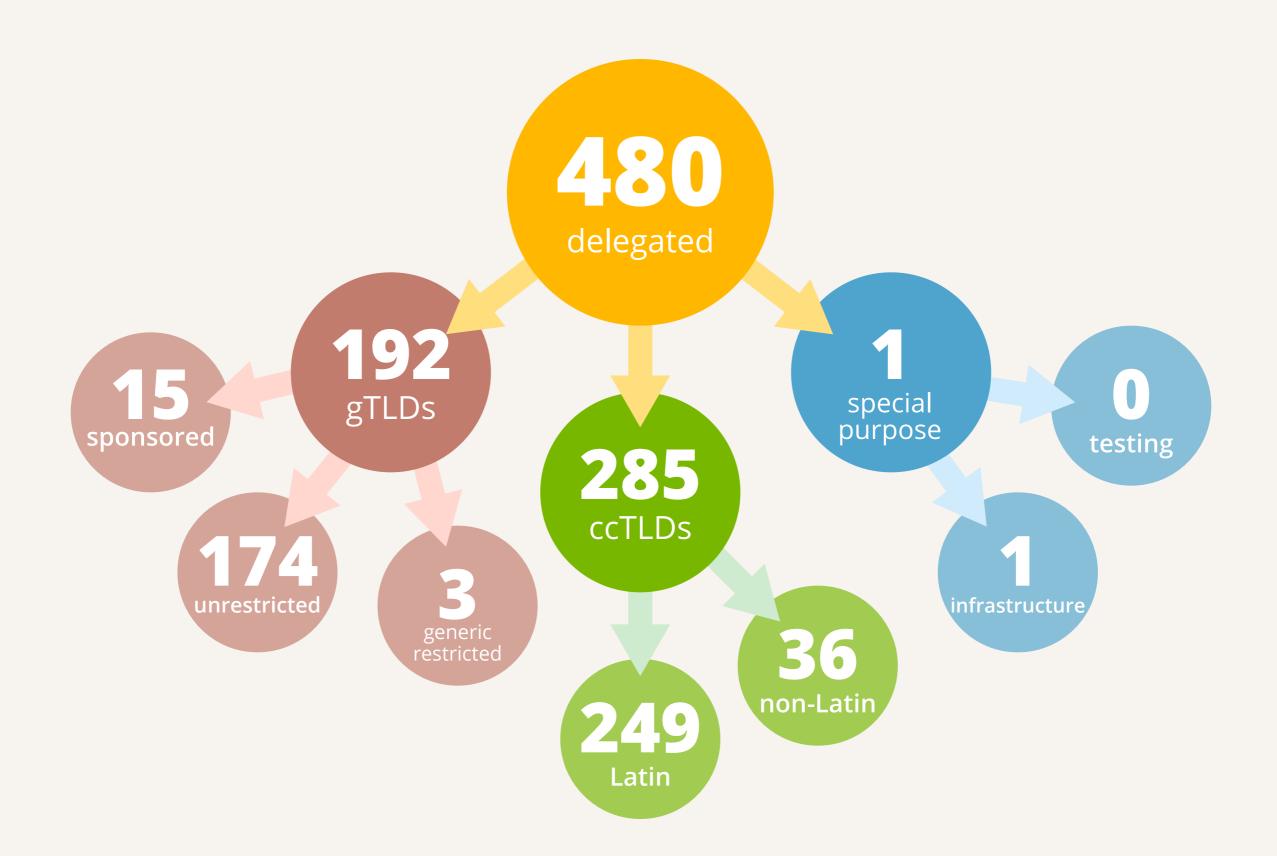
IANA Registrant Identification Issues

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Starting assumptions

- IANA has thousands of registrants, most are for protocol registries
- For domain names, conceptually:
 - TLD managers are "registrants" in the root zone
 - .INT registrants



Data model

- Domains have a 3-contact model
 - "Sponsoring organisation", i.e. registrant entity
 - "Administrative contact"
 - "Technical contact"
- AC and TC can now have a "private email" which is different from the published email in the WHOIS for authorization purposes

\$ whois -h whois.iana.org se % IANA WHOIS server % for more information on IANA, visit http://www.iana.org % This query returned 1 object domain: SE organisation: The Internet Infrastructure Foundation address: Box 7399 address: Stockholm SE-103 91 address: Sweden contact: administrative SE Administrative Contact name: organisation: The Internet Infrastructure Foundation address: Box 7399 address: Stockholm SE-103 91 address: Sweden phone: +46 8 452 35 00 fax-no: +46 8 452 35 02 e-mail: noc@iis.se technical contact: SE Technical Contact name: organisation: The Internet Infrastructure Foundation address: Box 7399 address: Stockholm SE-103 91 address: Sweden phone: +46 8 452 35 00 fax-no: +46 8 452 35 02 e-mail: hostmaster@iis.se

Normal operations

- Administrative Contact and Technical Contact must explicitly consent to any changes
- Sponsoring Organisation can replace Administrative and Technical Contact
- Technical changes must mirror changes already made to the TLD zone, implies control
 - Wholesale changes (all NS to another party) given additional scrutiny usually defacto consider it a redelegation unless proven otherwise
- Number of changes sufficiently small we can monitor them all by hand.

Initial identification

- During delegation/redelegation of TLD, required to submit notarized extracts of company records/official registrations
- Often identify of applicant is endorsed by entities such as governmental ministers
- Take care to ensure we have a record of the specific legal entity with which we are assigning responsibility to.

Problems we see

- SO often was never a formal legal entity
 - ICANN process is more rigorous now
- Old records often non existent
- SO no longer legally exists
 - Difficult to find out true situation due to jurisdictional complexity
- Often this is deliberate(!)
- Increased use of roles makes it more difficult to know who can authorize

New methods of authentication

- Added web-based access (RZMS) with un/pw in 2011.
- Second factors for authentication under consideration
 - RZMS supports it, credential management is the problem.
- Opt-in to removing anonymous submission?
 - Current model assumes authentication comes from explicit confirmations
 - How do you do this without prejudicing redelegation requests?

Problems with clamping down

- Lost credentials
- Staff rotation
- Challenge is that volume of transaction is so low (<1/yr) it is very likely credentials will be lost.</p>

Future

- Rethink contact model
 - Completely split the published WHOIS contacts and the authorizing contacts
- Data hygiene
 - Would love to tidy up the database, normalise data. Mostly the IANA lists provided data "as-is".
 - Potential sensitivity start with regular reminders like ICANN's WHOIS notices
- Alternative opt-in authentication models
 - Lost credential recovery is the key issue to solve